

# COUNTY OF LOS ANGELES invites applications for the position of:

# MENTAL HEALTH CLINICAL SUPERVISOR

**SALARY:** \$6,213.82 - \$7,719.46 Monthly

\$74,565.84 - \$92,633.52 Annually

**OPENING** 

08/29/16

DATE:

DATE:

CLOSING

Continuous

POSITION/PROGRAM INFORMATION:

Department of Mental Health
Exam Number: b9038A
First Day of Filing: 08/29/2016
Open Competitive Job Opportunity
This examination will remain open until the need of the service are met and is subject without prior notice.

THIS ANNOUNCEMENT IS A REBULLETIN TO REOPEN THE FILING PERIOD. PERSONS WHO HAVE ALREADY APPLIED WITHIN THE LAST TWELVE MONTHS NEED NOT REAPPLY, BUT MAY SUBMIT ADDITIONAL INFORMATION TO BE ATTACHED TO THEIR ORIGINAL APPLICATION. THIS INFORMATION MUST INCLUDE THE CORRECT EXAMINATION NUMBER AND EXAMINATION TITLE.

#### **DEFINITION:**

At the full professional level and under the general direction of a licensed clinical program manager, supervises and coordinates multidisciplinary and ancillary support staff in the provision of mental health services to clients. Provides daily administrative oversight to the team, with technical supervision of licensed clinical staff exercised in accordance with scope-of-practice guidelines.

#### **CLASSIFICATION STANDARDS:**

Positions allocable to this class report to a higher-level licensed clinical program manager and are assigned to community mental health facilities, psychiatric hospitals, outpatient mental health clinics, and specialized mental health treatment programs. Incumbents supervise multidisciplinary and ancillary support staff to plan and organize a mental health services program for mentally or emotionally disturbed adults, children, youth, or elderly clients; and assist in coordinating social work and treatment activities with medical, psychological, and other professional services. Incumbents in this class oversee a staff of three or more licensed clinicians as well as professional, paraprofessional and/or general service staff; administer and interpret policies and procedures; supervise teaching programs; and present orientation lectures.

## **ESSENTIAL JOB FUNCTIONS:**

Trains, instructs, and evaluates workers and makes work assignments.

Effectively communicates program, administrative, and clinical direction to subordinate staff.

Discusses problem cases with workers and makes suggestions and recommendations.

Reviews case records for completeness, consistency, and quality of mental health services provided including application of proper techniques; ensures compliance with state and federal mandates.

Consults with individual workers to promote staff development and to suggest solutions to problem cases.

Studies and makes suggestions and recommendations on special, complicated, or problem cases.

Confers with program manager concerning human resources and work problems.

Assists in planning, developing, and implementing mandatory and discretionary mental health programs in accordance with applicable laws, ordinances, and regulations by determining type and level of services to be provided; measures of quality-assurance to be employed; and formulating and carrying out policies and procedures.

Keeps informed of new developments in the field of psychiatric social work or marriage and family therapy.

Identifies staff training and development requirements and provides training and guidance to administrative and clinical staff to ensure mental health services delivery effectiveness.

May carry a caseload that includes the more complicated or emergency casework assignments as required.

May review and/or approve treatment authorization requests from hospitals, contracted network and/or legal entity community-based providers/programs and recommend approval or denial of requests per specified state and Department of Mental Health contract compliance requirements.

## **REQUIREMENTS:**

## **MINIMUM REQUIREMENTS:**

## TRAINING AND EXPERIENCE:

**Option I:** Two years of post-licensure social work experience in a recognized social services or mental health care setting involving problems of mental or emotional adjustment and the use of psychiatric consultation.

**Option II:** Two years of post-licensure marriage and family therapy experience in a recognized social services or mental health care setting involving problems of mental or emotional adjustment and the use of techniques of family systems therapy.

#### LICENSE:

A valid, active license as a Licensed Clinical Social Worker issued by the State of California Department of Consumer Affairs, Board of Behavioral Sciences.

OR

A valid, active license as a Marriage and Family Therapist or Marriage, Family, and Child Counselor issued by the State of California Department of Consumer Affairs, Board of Behavioral Sciences.

A valid California Class C Driver License or the ability to utilize an alternative method of transportation when needed to carry out job-related essential functions may be required.

#### PHYSICAL CLASS:

Physical Class II – Light: Light physical effort which may include occasional light lifting to a 10 pound limit, and some bending, stooping or squatting. Considerable walking may be involved.

## **ADDITIONAL INFORMATION:**

**EXAMINATION CONTENT**: This examination will consist of an evaluation of training and experience based upon application information weighted 100%. Candidate must achieve a passing score of 70% or higher in order to be placed on the eligible register.

**VACANCY INFORMATION**: The resulting eligible register for this examination will be used to fill vacancies within the Department of Mental Health.

**ELIGIBILITY INFORMATION**: The name of the candidates receiving a passing score on the examination will appear on the eligible register in the order of their score group for a period of twelve (12) months following the date of eligibility.

Applications will be processed on an as-received basis and promulgated to the eligible register accordingly.

No person may compete for this examination more than once in a twelve (12) month period.

**APPLICATION AND FILING INFORMATION**: All applicants are required to submit a Standard County of Los Angeles Employment Application online only. Resumes cannot be accepted in lieu of applications, although resumes may be uploaded as attachments to the applications. This examination will remain open until the need of the services are met, and is subject to closure without prior notice.

We must receive your application by 5:00 pm, PST, on the last day of filing.

**TRANSCRIPTS:** In order to receive credit for any college coursework, or any type of college degree, such as a Master's degree or higher, you must provide a legible copy of the official diploma, official transcripts or official letter from the accredited\* institution which shows the area of specialization, **at the time of filing or within 15 calendar days from the application filing date.** 

#### **ACCREDITATION INFORMATION:**

\*Accreditation: Accredited institutions are those listed in the publications of regional, national or international accrediting agencies which are accepted by the Department of Human Resources. Publications such as <a href="American Universities">American Universities</a> and <a href="Colleges">Colleges</a> and <a href="International Handbook of Universities">International Handbook of Universities</a> are acceptable references. Also acceptable, if appropriate, are degrees that have been evaluated and deemed to be equivalent to degrees from United States accredited institutions by an academic credential evaluation agency recognized by <a href="International Association of Credential Evaluation Services">International Credential Evaluators</a>, Inc. (AICE).

Additional documents may be sent to <a href="mailto:exams@dmh.lacounty.gov">exams@dmh.lacounty.gov</a>, please include exam number and exam title in the subject line.

The acceptance of your application will depend on whether you have clearly shown that you meet the Minimum Requirements. Please be sure your application indicates complete information, including dates for education and jobs held which relate to this position. For each job held, give the name and addresses of your employer, your job title, beginning and ending dates, description of work performed, total number of hours worked (full or part-time) and salary earned. Resumes showing training and experience may be attached to the Los Angeles County Application. All information and records are subject to verification.

Falsification of records can result in disqualification from the examination or termination of employment.

**SPECIAL INFORMATION**: Appointees may be required to work any shift, including evenings, nights, holidays or weekends.

Past and present mental health clients and family members are encouraged to apply.

#### **SOCIAL SECURITY NUMBER LANGUAGE**

All applicants must enter a valid social security number at the time of filing. Entering anything other than a valid social security number (i.e. 000-00-0000, 111-11-1111, etc.) will result in an automatic rejection of your application.

## **COMPUTER AND INTERNET ACCESS AT LIBRARIES**

For candidates who may not have regular access to a computer or the internet, applications can be completed on computers at public libraries throughout Los Angeles County.

# NO SHARING USER ID AND PASSWORD

All applicants must file their applications online using their own user ID and password. Using a family member or friend's user ID and password may erase a candidate's original application record.

**Department Contact Name: Nicholas Jordan** 

**Department Contact Phone:** (213) 972-7047 or (213) 972-7034

**Department Contact Email:** exams@dmh.lacounty.gov

California Relay Services Phone: (800) 735-2922 **Teletype Phone:** (800) 899-4099 **ADA Coordinator Phone:** (213) 972-7034

# **COUNTY OF LOS ANGELES Employment Information**

Any language contained in the job posting supersedes any language contained below.

## Your Responsibilities:

- 1. Completing Your Application:
- a. Before submission of the application, it is your responsibility to ensure that all information provided is correct and complete on the application. Incomplete applications cannot be accepted.
- b. Please list separately the PAYROLL TITLE for each job. Do not group your experience. Specify the beginning and ending dates for each job. If you are a all of your time with the County under your present payroll title.
- c. Your Social Security Number must be included for record control purposes. Federal law requires that all employed persons have a Social Security Number.
- d. To receive APPROPRIATE CREDIT, include a copy of your diploma, transcript, certificate, or license as directed on the job posting.
- 2. Minimum or Selection Requirements are listed in the job posting.
- a. YOUR APPLICATION WILL BE ACCEPTED ONLY IF IT CLEARLY SHOWS YOU MEET THESE REQUIREMENTS. The information you give will determine your eligibility and is subject to verification at any time.
- b. You must be at least 16 years of age at the time of appointment unless other age limits are stated on the job posting. The Federal Age Discrimination in

Social Security Act of 2004: Section 419 (c) of Public Law 108-203, the Social Security Protection Act of 2004, requires State and local government employers to disclose the effect of the Windfall Elimination Provision and the Government Pension Offset Provision to employees hired on or after January 1, 2005, in jobs not covered by Social Security. The County of Los Angeles does not participate in the Social Security System. All newly hired County of Los Angeles employees must sign a statement (Form SSA-1945) prior to County employee and have been promoted, do NOT list the start of employment indicating that they are aware of a possible reduction in their future Social Security benefit entitlement. For more information on Social Security and about each provision, you may visit the website www.socialsecurity.gov, or call toll free 1-800-772-1213. Persons who are deaf or hard of hearing may call the TTY number 1-800-325-0778 or contact a local Social Security office.

> **Record of Convictions:** As part of the selection process you may be required to complete and submit a Candidate Conviction History Questionnaire (CCHQ). PLEASE DO NOT SUBMIT THE CCHQ WITH YOUR APPLICATION, unless instructed to do so. A full disclosure of all convictions is required, when requested. Failure to disclose convictions will result in disqualification. Not all convictions constitute an automatic bar to employment. Factors such as your age at the time of the offense(s), and the recency of offense(s) will be taken into account, as well as the relationship between

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Employment Act (ADEA) of 1967, as amended, prohibits discrimination on the basis of age for any individual over age 40.

c. Your experience may be paid or unpaid unless the job posting states otherwise. Experience is evaluated on the basis of a verifiable 40-hour week.

## 3. Application Deadline:

by the last day of the filing period and closing time indicated on the job posting. Job postings with an open continuous filing period are subject to closure without prior notice. It is to your advantage to file your application early and not wait until the last allowable date and time as you will not be able to apply once the filing period has closed.

b. Applications for positions designated "Apply in on the job posting.

## 4. Change of Name or Address:

To change personal information such as your name or address, log into your profile and make the necessary change. This can be done at any time.

#### 5. <u>Promotional Examinations</u>:

a. Some of your experience may have been in a position in which such work is not typically performed. If such experience is permitted as indicated on the job posting, a signed Verification of Experience Letter (VOEL) signed by your department's Human Resources Office must be attached to your application unless otherwise stated on the job posting.

b. If indicated on the job posting, permanent employees who have COMPLETED THEIR INITIAL PROBATIONARY PERIOD AND HOLD A QUALIFYING they are within six months of meeting the experience requirements by the last day of filing or at the time of filing for open continuous exams.

# 6. Equal Employment Opportunity/Non-Discrimination Policy:

a. It is the policy of the County of Los Angeles to provide equal employment opportunity for all qualified persons, regardless of race, color, religion, sex, national origin, age, sexual orientation or disability.

b. If you require material in an ALTERNATE FORMAT or are an individual requesting REASONABLE ACCOMMODATION(S) in the examination process for a physical or mental disability, please CONTACT THE

the offense(s) and the job(s) for which you apply. However, any applicant for County employment who has been convicted of workers' compensation fraud is automatically barred from employment with the County of Los Angeles (County Code Section 5.12.110). ANY CONVICTIONS OR COURT RECORDS WHICH ARE EXEMPTED BY A VALID COURT ORDER DO NOT HAVE TO BE INCLUDED.

a. All job applications must be completed and submitted For more information regarding convictions that are not subject to disclosure, please refer to the CCHQ from the link below:

http://file.lacounty.gov/dhr/CCHQ 2014.pdf

Americans with Disabilities Act of 1990: All positions are open to qualified men and women. Pursuant to the Americans with Disabilities Act of 1990, persons with disabilities who believe they need reasonable Person" must be filed in person at the address provided accommodation, or help in order to apply for a position, may contact the ADA/Personnel Services for Disabled Persons Coordinator. Hearing impaired applicants with telephone teletype equipment may leave messages by calling the teletype phone number on the job posting. The County will attempt to meet reasonable accommodation requests whenever possible.

**Veteran's Credit:** In all open competitive examinations, a veteran's credit of 10 percent of the total credits specified for such examinations will be added to the final passing grade of an honorably discharged veteran who served in the Armed Forces of the United States under any of the following conditions: During a declared war; -or- During the period April 28, 1952 through July 1, 1955; -or- For more than 180 consecutive days, other than for training, any part of which occurred after January 31, 1955, and before October 15, 1976; -or- During the Gulf War from August 2, 1990 through January 2, 1992; -or- For more than 180 PAYROLL TITLE may file for promotional examinations if consecutive days, other than for training, any part of which occurred during the period beginning September 11, 2001, and ending on August 31, 2010 the last day of Operation Iraqi Freedom; -or- In a campaign or expedition for which a campaign medal or expeditionary medal has been authorized and awarded. Any Armed Forces Expeditionary medal or campaign badge, including El Salvador, Lebanon, Grenada, Panama, Southwest Asia, Somalia, and Haiti qualifies for credit.

> A campaign medal holder or Gulf War veteran who originally enlisted after September 7, 1980 (or began active duty on or after October 14, 1982, and has not previously completed 24 months of continuous active duty) must have served continuously for 24 months or the full period called or

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AMERICANS WITH DISABILITIES ACT (ADA) COORDINATOR LISTED ON THE JOB POSTING. The provision of reasonable accommodation may be subject. This also applies to the spouse of such person who, while to verification of disability as allowable with State and Federal law. All disability-related information will remain confidential.

**Disclaimer:** The County of Los Angeles is not responsible or in any way liable for any computer hardware or software malfunction which may affect the employment application or the application selection process.

You assume all responsibility and risk for the use of this information provided on it are provided on an "as is" either express or implied. No advice or information given by the County of Los Angeles or its respective employees shall modify the foregoing or create any warranty.

The County of Los Angeles expressly disclaims any warranty that the information on this system or on the Internet generally will be uninterruptible or error free or ordered child, family and spousal support obligations, that any information, software or other material accessible from the system is free of viruses or other harmful components. You shall have no recourse against the County of Los Angeles as the system provider for any alleged or actual infringement of any proprietary rights a user may have in anything posted or retrieved on our system.

The County of Los Angeles shall not be liable for any direct, indirect, punitive, incidental, special or consequential damages arising out of or in any way connected with the use of this system or with the delay or inability to use it (or any linked sites), or for any information obtained through this system, or otherwise arising out of the use of this system, the Internet generally or on any other basis.

NOTE: Your application is submitted using Secure Encryption to ensure the privacy of all information you transmit over the Internet.

By accepting the Use Disclaimer set forth here, you agree to all of the above terms and further agree to use resources may be accessed through the Department of this Online Job Employment Application System only for Human Resources website at: http://hr.lacounty.gov. the County of Los Angeles. Any other use of this Online job posting.

ordered to active duty.

engaged in such service was wounded, disabled or crippled and thereby permanently prevented from engaging in any remunerative occupation, and also to the widow or widower of any such person who died or was killed while in such service. A DD214, Certificate of Discharge or Separation from Active Duty, or other official documents issued by the branch of service are required as verification of eligibility for Veterans preference. Applicants must submit the documentation for each open competitive exam to qualify for veteran's credit.

system and the Internet generally. This system and the **Employment Eligibility Information:** Final appointment is contingent upon verification of U.S. citizenship or the right and "as available" basis without warranties of any kind, to work in the United States. Immigration law provides that all persons hired after November 6, 1986, are required to present original documents to the County, within three (3) business days of hiring, which show satisfactory proof of: 1) identity and 2) U.S. employment eligibility.

#### **Los Angeles County Child Support Compliance**

Program: In an effort to improve compliance with courtcertain employment and identification information (i.e., name, address, Social Security number and date of hire) is regularly reported to the State Directory of New Hires which may assist in locating persons who owe these obligations. Family Code Section 17512 permits under certain circumstances for additional employment and identifying information to be requested. Applicants will not be disqualified from employment based on this information.

The California Fair Employment and Housing Act (Part 2.8 commencing with Section 12900 of Division 3 of Title 2 of the Government Code) and the Regulations of the Fair Employment and Housing Commission (California Code of Regulations, Title 2, Division 4, Sections 7285.0 through 8504) prohibits employment discrimination based on race or color; religion; national origin or ancestry, physical disability; mental disability or medical condition; marital status; sex or sexual orientation; age, with respect to persons over the age of 40; and pregnancy, childbirth, or related medical conditions.

**Test Preparation:** Study guides and other test preparation the submission of bona fide employment applications to Additional test preparation resources may be listed on the

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Job Employment Application System, including without limitation any copying, downloading, translation, decompiling, or reverse engineering of the system, Disclaimer.

of the County's defined benefit plan (LACERA) on or or after December 1, 2012) - unless she or he established reciprocity with another public retirement system in which she or he was a member before January 1, 2013. It should be noted that County employees do not pay into Social Security, but do pay the Medical Hospital Insurance Tax portion of Social Security at a rate of 1.45%. The Los Angeles County Employees Retirement Association (LACERA) has reciprocal agreements with several public retirement systems in California.

**Accreditation Information:** Accredited institutions are those listed in the publications of regional, national or data, or related software, shall be a violation of the Use international accrediting agencies which are accepted by the Department of Human Resources. Publications such as American Universities and Colleges and International Benefit Information: Depending on the position, the Handbook of Universities are acceptable references. Also successful candidate will enroll in a contributory defined acceptable, if appropriate, are degrees that have been benefit pension plan if the candidate is a "new member" evaluated and deemed to be equivalent to degrees from United States accredited institutions by an academic after January 1, 2013 (first employed by the County on credential evaluation agency recognized by The National Association of Credential Evaluation Services or the Association of International Credential Evaluators, Inc. (AICE).

APPLICATIONS http://hr.lacounty.g	MAY	BE	FILED	ONLINE	AT:	Position #b9038A MENTAL HEALTH CLINICAL SUPERVISOR NJ
********						
Los	Angeles,		CA		90010	

# MENTAL HEALTH CLINICAL SUPERVISOR Supplemental Questionnaire

* 1.	The information you provide on this supplemental questionnaire will be evaluated and used to determine your eligibility to participate in the next phase of the examination process. Please be as specific as possible and include all information as requested. Comments such as "see resume or application" will not be considered as a response. Please note that all information is subject to verification at any time in the examination and hiring process. Falsification of any information may result in disqualification or dismissal. I UNDERSTAND THE ABOVE INFORMATION AND INSTRUCTIONS.
	□Yes □No
* 2.	Do you have a valid and active LCSW or LMFT with the California Board of Behavioral Sciences?
	☐ Yes ☐ No
* 3.	If yes, please indicate license number and original issuance date. If none, please indicate $n/a$ .
* 4.	Do you have 2 years of licensed social work or licensed marriage and family therapy experience in a recognized social services or mental health care setting involving problems of mental or emotional adjustment and the use of psychiatric consultation or family systems therapy?
	☐ Yes ☐ No
* 5.	Please describe your post-licensure experience. Indicate Employer, dates of employment, type of services provided, and your duties. If none, please indicate $n/a$ .
* 6.	I understand that I must submit verification of my licensure status (copy of license) with my application submission or within 15 days of my application directly to the Department of Mental Health, Human Resources Bureau for my application to be considered.
	☐ Yes ☐ No
* Re	equired Question